

VB400 25.1 - Device Notes

Compatible with VideoManager EX release version 25.1.3

New Features

New Feature: Configurable exposure profiles/image quality

The VB400 device profile now supports selection of an image quality profile. Image quality profiles provide tuning adjustments such as alternative exposure settings.

New Feature: Reduced Power Consumption Mode

Reduced Power Consumption Mode allows you to save power by automatically powering off the device once it is docked, has offloaded its media and is idle. In this state, cameras will not be assignable and have to be manually undocked or powered on again to return to operation. It is recommended to assess the operational impact of using this feature before enabling it.

Known issues

Issue Id	Summary
VMEX-2121	VB400s fail to connect to an RTA enabled DC200 at max capacity (6 x Dock14s) Temporary mitigation: Do not enable RTA mode for DC200s with more than 56 cameras attached.

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New features

Smartcontrol app support

SmartControl app is now supported for VB400 users.

New Feature: VB400: Image Stabilisation

Implemented Electronic Image Stabilisation feature on VB400. This feature removes excessive rotational movement and 'jerkiness' from the recorded image allowing for clearer footage to be captured.

Improvements

Enhancement: Metadata Redaction

The feature is now generally available for VB400 devices.

Fixes

Changes to Device Firmware

Defects resolved in device software

Issue ID	Summary
VB400-1842	Resolved an issue with VB400 manually shutting down after it is connected to the SmartControl App when the VB400 fails to re-establish a connection to the app.
VB400-268	Resolved an issue on the VB400 which lead to the device not restarting reliably. When the device is restarted due to uptime or when triggered by VideoManger the device would start with a delay.